

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. **Date of Submission:** 2010-03-19 08:37:04

2. **Agency:** 029

3. **Bureau:** 00

4. **Name of this Investment:** Medical 21st Century HealtheVet RISE-2011

5. **Unique Project (Investment) Identifier:** 029-00-01-11-01-1189-00

6. **What kind of investment will this be in FY 2011?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB? ***

8. **Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap; this description may include links to relevant information which should include relevant GAO reports, and links to relevant findings of independent audits.**

Revenue Improvement & Systems Enhancements (RISE) establishes a world-class, veteran centric revenue solution, addressing the congressional mandate for a comprehensive, enterprise wide, end-to-end, patient financial system. The current revenue process and system contains critical business process & technology inefficiencies, requiring extensive manual intervention resulting in inaccurate claims, significant delays in revenue collections and diminished reimbursements. RISE closes these significant performance weaknesses by providing integrated business processes and tools to deliver revenue improvement through the implementation of improved business practices, state-of-the-art software & enhanced VHA applications. RISE addresses the OIG financial reporting material weakness for VHA and complements the FLITE initiative by providing detailed financial medical accounts receivable transaction data which improves overall transparency. RISE will provide the Consolidated Patient Account Centers (CPAC) with an enterprise solution that will provide veterans an improved and automated patient financial system, thereby reducing unpaid bills in Accounts Receivable (AR), decreasing the number of days to send bills, reducing the Gross Days Receivable Out (GDRO), and increasing fee collections for services performed. Important qualitative benefits will also include reducing billing inaccuracies, improving customer service, increasing revenue & collections, reusing shareable data, resolving material weaknesses and rectifying problems with coding, billing, and financial compliance & internal controls. This program scope encompasses modernization of the entire revenue cycle, including coordination with front-end processes, agency-to-agency support (DOD/CMS) & e-Government initiatives, while optimizing interoperability with future internal and external VHA initiatives. RISE advances the VAs enabling goal to deliver world-class service to veterans & their families through effective communication & management of people, technology, business processes, & financial resources. Overall, veterans will benefit from timely & easy access to their financial information, increased efficiency in claims processing, and improved customer service & satisfaction.

- a. **Provide here the date of any approved rebaselining within the past year, the date for the most recent (or planned) alternatives analysis for this investment, and whether this investment has a risk management plan and risk register.**

9. Did the Agency's Executive/Investment Committee approve this request? *

a. If "yes," what was the date of this approval? *

10. Contact information of Program/Project Manager?

- **Name:** *
- **Phone Number:** *
- **Email:** *

11. What project management qualifications does the Project Manager have? (per FAC-P/PM)? *

- Project manager has been validated according to FAC-PMPM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/OM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

12. If this investment is a financial management system, then please fill out the following as reported in the most recent financial systems inventory (FMSI):

Financial management system name(s)	System acronym	Unique Project Identifier (UPI) number
*	*	*

a. If this investment is a financial management system AND the investment is part of the core financial system then select the primary FFMIA compliance area that this investment addresses (choose only one): *

- computer system security requirement;
- internal control system requirement;
- core financial system requirement according to FSIO standards;
- Federal accounting standard;
- U.S. Government Standard General Ledger at the Transaction Level;
- this is a core financial system, but does not address a FFMIA compliance area;
- Not a core financial system; does not need to comply with FFMIA

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table 1: SUMMARY OF FUNDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY1 and earlier	PY 2009	CY 2010	BY 2011	BY+1 2012	BY+2 2013	BY+3 2014	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition:	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
SUBTOTAL:	*	*	*	*	*	*	*	*	*
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	*	*	*	*	*	*	*	*	*
Number of FTE represented by Costs:	*	*	*	*	*	*	*	*	*
TOTAL(including FTE costs)	*	*	*	*	*	*	*	*	*

2. If the summary of funding has changed from the FY 2010 President's Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table 1: Contracts/Task Orders Table

Contract or Task Order Number	Type of Contract/Task Order (In accordance with FAR Part 16)	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/Task Order	End date of Contract/Task Order	Total Value of Contract/Task Order (M)	Is this an Interagency Acquisition? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)
V776T-1136	FFP	Y	2008-09-26	2008-09-26	2009-09-30	\$0.5	*	*	*	*	*
VA1181-10-P-0047 Revenue Improvement and Systems Enhancement (RISE) - Consolidated Patient Account Centers (CPAC)	FFP	Y	2010-03-31	2010-03-31	2013-03-31	\$72.8	*	*	*	*	*

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? *

a. If "yes," what is the date? *

Section D: Performance Information (All Capital Assets)

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2011	Honor & Memorialize	*	*	Collections and Receivables - % of 3rd party Accounts Receivable (AR) greater than 90 days. Provides a measure of how long money owed the VA sits uncollected.	28% of AR	28% of AR	Product will not be deployed until October 2011; Actual results will be determined at the end of FY 2012 Maintenance of Baseline is in effect
2011	Honor & Memorialize	*	*	Response Time Days to Bill - Provides a measure of increased automation	59 days	59 days	Product will not be deployed until October 2011; Actual results will be determined at the end of FY 2012. Maintenance of Baseline is in effect
2011	Honor & Memorialize	*	*	Service Efficiency - Gross Days Receivable Out (GDRO) Provides a measure of the efficiency of the entire revenue cycle	56 days National	56 days	Product will not be deployed until October 2011; Actual results will be determined at the end of FY 2012. Maintenance of baseline is in effect.
2011	Honor & Memorialize	*	*	Financial Management Collections - Amount of dollars collected from insurance companies and veteran co-payments	Total target revenue collections are 2,990,600,000	15% increase in collections	Results will be determined at the end of FY 2012.
2012	Honor & Memorialize	*	*	Collections and Receivables - % of Accounts Receivable (AR) greater than 90 days. Provides a measure of how long money owed the VA sits uncollected.	28% of AR	15% of AR	Results will be determined at the end of FY 2013.
2012	Honor & Memorialize	*	*	Response Time Days to Bill - Provides a measure of increased automation	59 days	45 days	Results will be determined at the end of FY 2013.
2012	Honor & Memorialize	*	*	Service Efficiency - Gross Days Receivable Out (GDRO)	56 days National	50 days	Results will be determined at the end of FY 2013.

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
				Provides a measure of the efficiency of the entire revenue cycle			
2012	Honor & Memorialize	*	*	Financial Management Collections - Amount of dollars collected from insurance companies and veteran co-payments.	Total target revenue collections are 2,990,600,000.00	15% increase in collections.	Results will be determined at the end of FY 2013.

Part II: Planning, Acquisition And Performance Information

Section A: Cost and Schedule Performance (All Capital Assets)

1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline								
Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Milestone 0 Approval for Requirements Development	\$0.5	\$0.5	2008-10-01	2007-10-01	2009-03-17	2009-03-17	100.00%	100.00%
Milestone 1 Approval for Design	\$32.8	\$1.5	2009-03-18	2009-03-18	2011-07-01		12.00%	12.00%
Milestone 2 Approval for Development	*	*	2011-07-02		2012-03-30		0.00%	0.00%
Milestone 3 Approval for Deployment	*	*	2012-03-31		2014-06-30		0.00%	0.00%
Milestone 4 Approval for Transfer to Operation	*	*	2014-08-31		2016-03-30		0.00%	0.00%
Conclusion of O&M	*	*	2016-04-01		2019-03-30		0.00%	0.00%

* - Indicates data is redacted.